

CzechIdM - Feature #2014

Add info about account owner in the virtual request and notification

01/21/2020 03:47 PM - Alena Peterová

Status:	Closed	Start date:	01/21/2020
Priority:	High	Due date:	
Assignee:	Vít Švanda	% Done:	100%
Category:	Virtual systems	Estimated time:	0.00 hour
Target version:	10.2.0		
Description			
Please provide more information about the owner (identity) of the account in the virtual request detail. Implementers now see only information about the account UID (always) and attributes of the account (only in Create/Update). But they sometimes want more information about owners - e.g. their contract validity, department, manager, E.g. info card with a direct link to the identity would be helpful.			
Related issues:			
Related to CzechIdM - Task #2194: Optimize owner loading in virtual system re...		Closed	04/07/2020

History

#2 - 01/21/2020 03:51 PM - Vít Švanda

- Priority changed from Normal to High
- Target version set to 10.2.0

#3 - 01/29/2020 10:06 AM - Alena Peterová

Please consider also this request: the notification e-mail for the implementer contains also direct link to the identity which owns the account.

#4 - 03/19/2020 11:25 AM - Vít Švanda

- Status changed from New to In Progress

#5 - 03/19/2020 02:58 PM - Vít Švanda

- % Done changed from 0 to 50

#6 - 03/20/2020 11:56 AM - Vít Švanda

- Subject changed from Add info about account owner in the virtual request to Add info about account owner in the virtual request and notification

#7 - 03/20/2020 02:24 PM - Vít Švanda

- File requests.png added
- File request-detail.png added
- File notification-vs-detail.png added
- Status changed from In Progress to Needs feedback
- Assignee changed from Vít Švanda to Radek Tomiška
- % Done changed from 50 to 90

I improved VS request for show target entity = owner of the account.

- Its implemented for all types what can be synchronized (Identity, Role, ...).
- Owner info card is shows on table of a VS requests (instead UID) and on the VS request detail.
- Email notification for show link on identity profil was also improved. This URL is implemented only for Identity!

Požadavky

Nevyřešené požadavky Archiv

Filtr

Vytvořeno Upraveno

UID (identifikátor účtu) Koncový systém

Zrušit filtr Filtrovat

<input type="checkbox"/>	Vlastník účtu	Název systému	Typ	Stav	Bez potvrzení	Realizátoři	Vytvořeno	Vytvořil	Žádost	Id
<input type="checkbox"/>	Ing John Doe (john.doe)	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	19.03.2020 15:32:48	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	af542ec1
<input type="checkbox"/>	1980-Role	VSRole	Vytvoření	Nevyřešeno	<input type="checkbox"/>	admin	19.03.2020 15:13:05	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	0e70180f
<input type="checkbox"/>	Role	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	30.01.2020 01:24:24	[SYSTEM]	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	66f36c61
<input type="checkbox"/>	1980-Role	VsOne	Odstranění	Nevyřešeno	<input type="checkbox"/>	admin	09.01.2020 12:43:22	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	cd33819e
<input type="checkbox"/>	1980-Role	VsOne	Vytvoření	Nevyřešeno	<input type="checkbox"/>	admin	08.01.2020 14:43:23	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	8aabc2c7
<input type="checkbox"/>	1980-Role	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	07.01.2020 13:56:59	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	6a27de22
<input type="checkbox"/>	1980-Role	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	07.01.2020 13:56:52	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	bd7f7563
<input type="checkbox"/>	1980-Role	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	07.01.2020 13:44:34	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	226ad0c7
<input type="checkbox"/>	Ing John Doe (john.doe)	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	07.01.2020 13:44:27	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	e9c403c2
<input type="checkbox"/>	Ing John Doe (john.doe)	VsOne	Úprava	Nevyřešeno	<input type="checkbox"/>	admin	07.01.2020 13:44:17	admin	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	58887b40

Strana 1 z 2

«« « 1 2 »»

1 - 10 z 18 záznamů
Záznamů na stránce 10

Role

Název 1980-Role

Kód 1980-Role

Úroveň kritičnosti Žádná (0)

[» Přejít na detail](#)

Detail požadavku na realizaci

 Požadavek na virtuálním systému

Vlastník účtu	 Ing John Doe (john.doe)
Název systému	
UID	
Stav	
Typ	
Bez potvrzení	
Vytvořil	
Vytvořeno	19.03.2020 15:32:48
Upravil	admin
Upraveno	19.03.2020 15:32:48

 [Ing John Doe \(john.doe\)](#)



 svanda.vit@seznam.cz

 +420  31

[» Přejít na profil](#)

Realizátoři:

[admin](#)

Cílový stav na systému:

Atribut	Cílová hodnota
__ENABLE__	true
__NAME__	john.doe
email	Codes - examples.txt
firstName	John
image	DQovLyBHZW5lcm924W7tIDEwMDAgcm9s7SBzIG1hcG924W7tbSBhIG1lcmdlIGF0
lastName	Švanda
phone	

Zpráva (html)

Zpráva (vykreslené html)

Dobrý den,
byl vytvořen požadavek na realizaci účtu 'john.doe' na virtuálním systému 'VsOne'.

Kontaktní údaje:

Jméno: [Ing John Doe](#)

Telefon: +420  31

Email: svanda.vit@seznam.cz

Zajistěte prosím realizaci požadovaných změn.

Potvrzení či zamítnutí realizace můžete provést [zde](#).

Commit: <https://github.com/bcvsolutions/CzechIdMng/commit/ab5421cf4b186dd6031cdc9436222786ff13ea27>

#8 - 03/20/2020 04:27 PM - Alena Peterová

Thanks for this awesome feature!

Just after more discussion with the team (sorry that there was no real discussion before I created this ticket), we need to have the column UID visible as well. The reason is, that some identities may have multiple logins and multiple virtual accounts, e.g. different for every contract. Then the UID and username of the identities are not the same and it would be chaotic for admins. So please don't hide the column UID from the requests list nor from the virtual request detail.

#9 - 03/20/2020 04:30 PM - Vladimír Kotýnek

In many cases the login for the virtual system account is not the same as the IDM login. In some cases we use attributes like e-mail, userPrincipalName or special "outside-IDM-created" login for our virtual systems. UID in this case represents the actual identifier of the account on the system.

#10 - 03/23/2020 09:24 AM - Vít Švanda

Ok, the UID column is showing again.

Commit: <https://github.com/bcvsolutions/CzechIdMng/commit/851e1abb3ddc1b05fb40c61672c0c77938de0aee>

#11 - 03/31/2020 12:42 PM - Radek Tomiška

- Status changed from Needs feedback to In Progress
- Assignee changed from Radek Tomiška to Vít Švanda

I did test and code review, feature works, thx!

Review notes:

- I'm not sure loading related account end entity is good to add into #toDto method:
 - This method is called twice, when detail is shown by controller (get + permissions)
 - This method is called four times, when request is approved by controller
 - in table with 10 requests => 21 sql queries is called (this is just fact, context doesn't help from UI table - we need this data to be loaded)
 - maybe context (~filter) can be used here (as eavs) to prevent load account and entity in internal calls => set context for UI only
- new column is not shown in next / previous unresolved request table on request detail - I'm not sure, if it's needed. It will be the same I hope so (if uid cannot be changed). If it's redundant, there context (~filter) can be used here too to prevent loading :)
- I'm not sure about security, but I hope it's ok to read related entity (identity, role ...), when some request is on me and I basically cannot read e.g. identity agenda.

If answers to all questions / notes above are NO / NO MATTER, then this ticket can be closed :)

#12 - 04/07/2020 12:30 PM - Vít Švanda

- Status changed from In Progress to Resolved
- % Done changed from 90 to 100

I agree with optimization of owners loading (only from FE). I created task for it [#2194](#).

#13 - 04/07/2020 12:30 PM - Vít Švanda

- Related to Task #2194: Optimize owner loading in virtual system requests added

#14 - 04/08/2020 01:56 PM - Radek Tomiška

- Status changed from Resolved to Closed

Files

requests.png	195 KB	03/20/2020	Vít Švanda
request-detail.png	70.9 KB	03/20/2020	Vít Švanda
notification-vs-detail.png	38.9 KB	03/20/2020	Vít Švanda